BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NOS. 97-458-C AND 97-425-C - ORDER NO. 98-127

FEBRUARY 20, 1998

ORDER APPROVING IN RE: DOCKET NO. 97-458-C - Application of TELSTAR International, Inc. for a CERTIFICATE TO Certificate of Public Convenience PROVIDE LOCAL AND AND LONG DISTANCE and Necessity to Provide Local RESOLD Telecommunications Services within TELECOMMUNICATIONS the State of South Carolina. SERVICES AND IN RE: DOCKET NO. 97-425-C - Application of TELSTAR International, Inc. for a Certificate of Public Convenience and

> Necessity to Provide Resold Telecommunications Services within the State of South Carolina and for Relaxed Regulatory Treatment.

This matter comes before the Public Service Commission of South Carolina ("the Commission") by way of Applications filed by Telstar International, Inc. ("Telstar" or "the Company") in which Telstar requested that the Commission grant a Certificate of Public Convenience and Necessity to allow the Company to provide intrastate interexchange, and local exchange telecommunications services within the State of South Carolina, and alternative regulatory treatment for intrastate interexchange services. The Applications were filed pursuant to S.C. Code Ann. §58-9-280 (Supp. 1997), and the Regulations of the Commission.

By letter, the Commission's Executive Director instructed

Telstar to publish, one time, a prepared Notice of Filing in newspapers of general circulation in the areas affected by the Applications. The purpose of the Notice of Filing was to inform interested parties of the manner and time in which to file the appropriate pleadings for participation in the proceedings.

Telstar complied with this instruction and provided the Commission with proof of publication of the Notice of Filing. A Petition to Intervene was received from the South Carolina Telephone Coalition ("SCTC").

A hearing was convened on February 12, 1998, at 10:30 a.m. in the Commission's Hearing Room. The Honorable Guy Butler, Chairman, presided. Telstar was represented by John Pringle, Esquire. The Commission Staff ("Staff") was represented by F. David Butler, General Counsel. SCTC did not appear at the hearing.

Prior to the hearing, Telstar and the SCTC executed a Stipulation. The Stipulation was filed with the Commission prior to the hearing. The Stipulation was entered into evidence at the hearing as Hearing Exhibit No. 1. The Stipulation provides the following:

- (1) The SCTC does not oppose the granting of a statewide Certificate of Public Convenience and Necessity to Telstar if the Commission makes the necessary findings to justify granting the Certificate and provided all stipulated conditions are met;
- (2) Telstar agrees that any Certificate granted by the Commission will authorize Telstar to provide service only to customers located in non-rural local exchange company ("LEC") service areas except as otherwise provided;

- (3) Telstar agrees that it is not requesting the Commission to make a finding at this time regarding whether competition is in the public interest for rural areas;
- (4) Telstar agrees that it will not provide local service, by its own facilities or otherwise, to any customer in a rural incumbent LEC's service area, unless and until Telstar provides such rural incumbent LEC and the Commission with written notice of its intent to do so at least thirty (30) days prior to the date of the intended service. During such notice period, the rural incumbent LEC will have the opportunity to petition the Commission to exercise all rights afforded it under Federal and State law. Telstar also acknowledges that the Commission may suspend the intended date for service in rural LEC territory for ninety (90) days while the Commission conducts any proceeding incident to the Petition or upon the Commission's own Motion, provided that the Commission can further suspend the implementation date upon showing of good cause;
- (5) Telstar agrees that if, after Telstar gives notice that it intends to serve a customer located in a rural incumbent LEC's service area, the Commission receives a Petition from the rural incumbent LEC to exercise its rights under Federal or State law, or the Commission institutes a proceeding of its own, then Telstar will not provide service to any customer located within the service area in question without prior and further Commission approval;
- (6) Telstar acknowledges that any right which it may have or acquire to serve a rural telephone company service area in South Carolina is subject to the conditions contained herein, and to any future policies, procedures, and guidelines relevant to such proposed service which the Commission may implement, so long as such policies, procedures and guidelines do not conflict with Federal or State law;
- (7) Telstar and the SCTC agree that all rights under Federal and State law are reserved to the rural incumbent LECs, and that the Stipulation in no way suspends or adversely affects such rights, including any exemptions, suspensions, or modifications to which they may be entitled; and

(8) Telstar agrees to abide by all State and Federal laws and to participate, to the extent it may be required to do so by the Commission, in the support of universally available telephone service at affordable rates.

This stipulation is consistent with our decision in Order No. 96-494 (Docket No. 96-073-C). It was signed voluntarily by both the SCTC and Telstar and was filed with the Commission prior to the hearing in this matter. We therefore accept and approve the Stipulation.

At the hearing on this matter, Telstar presented Deborah
Savage to testify in support of the Applications. The purpose of
Ms. Savage's testimony was to discuss the Applications and the
qualifications of Telstar to provide the services for which Telstar
seeks authority.

DISCUSSION

With respect to local exchange service, the record reveals that Telstar seeks authority to provide resold local exchange services. S.C. Code Ann. §58-9-280 (Supp. 1996) provides that "the [C]ommission may grant a certificate to operate as a telephone utility ... to applicants proposing to furnish local telephone service in the service territory of an incumbent LEC."

After full consideration of the applicable law, Telstar's Application, and the evidence presented at the hearing, the Commission finds and concludes that Telstar's request for a Certificate to provide local telephone service in the form of resold local exchange services should be granted. The Commission's

determination is based on the following criteria as provided in S.C. Code Ann. \$58-9-280 (Supp. 1996) and the evidence presented which relates to that criteria:

(1) The Commission finds that Telstar possesses the technical, financial, and managerial resources sufficient to provide the services requested. S.C. Code Ann. §58-9-280(B)(1) (Supp. 1996). To demonstrate Telstar's managerial and technical qualifications, witness Savage testified that Telstar has more than sufficient technical and managerial resources available with which to provide telecommunications services in South Carolina. Ms. Savage further stated that Telstar's management has vast experience in the telecommunications industry and is well qualified to direct the efficient provision of quality services.

Regarding Telstar's financial resources, the record reveals that Telstar is a corporation organized and existing under the laws of the State of Georgia, but authorized to do business under the laws of the State of South Carolina. Ms. Savage stated that Telstar has ample financial resources available to operate as a telecommunications provider. Further, Ms. Savage offered that Telstar's investors are committed to maintaining adequate capital to provide the proposed telecommunications services in South Carolina.

No party offered any evidence in opposition to Ms. Savage's testimony. Based on the undisputed testimony of Savage, the Commission finds that Telstar possesses the technical, financial, and managerial resources sufficient to provide the services

requested.

- that will meet the service standards of the Commission. S.C. Code
 Ann. §58-9-280(B)(2) (Supp. 1996). Ms. Savage indicated that
 Telstar intends to offer a full range of telecommunications
 services, including various resold interexchange and local
 exchange telecommunications services. Ms. Savage specifically
 stated that Telstar intends to provide services whose quality meets
 or exceeds all standards set by the Commission. No party offered
 any evidence to dispute Ms. Savage's testimony. Based on the
 undisputed testimony from Ms. Savage, the Commission believes, and
 so finds, that Telstar will provide telecommunications services
 which will meet the service standards of the Commission.
- (3) The Commission finds that Telstar's "provision of service will not adversely impact the availability of affordable local exchange service." S.C. Code Ann. §58-9-280(B)(3) (Supp. 1996).

 Ms. Savage stated that authorizing Telstar to provide service in South Carolina would not adversely impact affordable local exchange service and offered that certification of Telstar should increase the availability of affordable local exchange service. No party offered any evidence that the provision of local exchange service by Telstar would adversely affect local rates. Therefore, based on the undisputed evidence of record, the Commission finds that provision of local exchange services by Telstar will not adversely impact affordable local exchange service.
 - (4) The Commission finds that Telstar will support

universally available telephone service at affordable rates. S.C. Code Ann. §58-9-280(B)(4) (Supp. 1996). Ms. Savage testified that Telstar intends to abide by all universal service requirements. No party disputed Ms. Savage's testimony. Based on the undisputed evidence of record, the Commission finds that Telstar will participate in support of universally available telephone service at affordable rates.

The Commission finds that the provision of local exchange service by Telstar "does not otherwise adversely impact the public interest." S.C. Code Ann. §58-9-280(B)(5) (Supp. 1996). Ms. Savage offered that approval of Telstar's application will benefit the public interest by providing innovative telecommunications services, increased customer choice, more efficient use of existing communications resources, and increased diversity in the supply of communications services. Ms. Savage further offered that the entry of a new telecommunications provider should also increase competitive pressures that should foster lower prices and higher quality services. Ms. Savage's testimony was undisputed as no party offered any evidence that approval of Telstar's Application would adversely impact the public interest. Therefore, the Commission finds that approval of Telstar's Application for a Certificate to provide local exchange service "does not otherwise adversely impact the public interest." S.C. Code Ann. §58-9-280(B)(5) (Supp. 1996).

In addition to requesting authority to provide resold local exchange service, Telstar requests authority to provide resold

intrastate interexchange telecommunications services. As stated above, the record reveals Telstar's financial, technical, and managerial abilities to provide telecommunications services in South Carolina. The record further shows Telstar's services, operations, and marketing procedures. Upon full consideration of Telstar's Applications and the evidence presented at the hearing, the Commission finds that Telstar has the experience, capability, and financial resources to provide resold intrastate local telecommunications services in South Carolina, and further the Commission finds and concludes that Telstar's request for a Certificate to provide resold intrastate interexchange telecommunications services should be granted.

Therefore, based on the findings above, the Commission finds and concludes that the Certificate sought by Telstar should be granted.

IT IS THEREFORE ORDERED THAT:

1. Telstar is hereby granted a Certificate of Public
Convenience and Necessity, and the accompanying authority, (1) to
provide resold local exchange telecommunications services
throughout South Carolina and (2) to provide resold intrastate
interexchange telecommunications services within the State of South
Carolina. Telstar is hereby authorized to provide intrastate
resold local exchange telecommunications services in South
Carolina, and Telstar is hereby authorized to provide resold
intrastate interexchange services, including interLATA services in
South Carolina and to originate and terminate toll traffic within

the same LATA, as set forth herein, through the resale of intrastate Wide Area Telecommunications Services (WATS), Message Telecommunications Service (MTS), Foreign Exchange Service, Private Line Service, or any other services authorized for resale by tariffs of carriers approved by the Commission.

- 2. With regard to Telstar's local service offerings, Telstar shall file, prior to offering local exchange services in South Carolina, a final tariff of its service offerings. The final tariff shall include the modifications and changes to the proposed tariff to which Telstar agreed with the Commission Staff.
- 3. The Commission adopts a rate design for Telstar for its residential intrastate interLATA services which includes only maximum rate levels for each tariff charge. A rate structure incorporating maximum rate levels with the flexibility for adjustment below the maximum rate levels has been previously adopted by the Commission. In Re: Application of GTE Sprint Communications Corporation, etc., Order No. 84-622, issued in Docket No. 84-10-C (August 2, 1984).
- 4. Telstar shall not adjust its residential rates below the approved maximum level without notice to the Commission and to the public. With regard to adjustments to residential rates, Telstar shall file its proposed rate changes, publish its notice of such changes, and file affidavits of publication with the Commission two weeks prior to the effective date of the changes. However, the public notice requirement is waived, and therefore not required, for reductions below the maximum cap in instances which do not

affect the general body of subscribers or do not constitute a general rate reduction. In Re: Application of GTE Sprint

Communications, etc., Order No. 93-638, issued in Docket No.

84-10-C (July 16, 1993). Any proposed increase in the maximum rate level reflected in the tariff which would be applicable to the general body of the Company's subscribers shall constitute a general ratemaking proceeding and will be treated in accordance with the notice and hearing provisions of S. C. Code Ann. Section 58-9-540 (Supp. 1997).

- 5. With respect to business service offerings, credit card services, operator services, and customer network offerings, tariff filings will be presumed valid upon filing, and no maximum rate filings are required, similar to what we granted AT&T in Docket No. 95-661-C. If the Commission institutes an investigation of a particular filing within seven (7) days, then the tariff filing will be suspended until further Order of the Commission. Any relaxation in the future reporting requirements that may be adopted for AT&T shall apply to Telstar also. Staff is instructed to monitor the Company using the same monitoring process and techniques as are used to monitor AT&T.
- 6. With regard to its intrastate interexchange services, Telstar shall file its revised tariff within thirty (30) days from the date of receipt of this Order. The revised tariff shall be consistent with the findings of this Order, shall include all modifications suggested by Staff and agreed to by the Company, and shall be consistent with the Commission's Rules and Regulations.

- 7. With regard to its intrastate interexchange services, Telstar is subject to access charges pursuant to Commission Order No. 86-584, in which the Commission determined that for access purposes resellers should be treated similarly to facilities-based interexchange carriers.
- 8. With regard to the Company's interexchange service, an end-user should be able to access another interexchange carrier or operator service provider if the end-user so desires.
- 9. Telstar shall resell the services of only those interexchange carriers or LECs authorized to do business in South Carolina by this Commission. If Telstar changes underlying carriers, it shall notify the Commission in writing.
- 10. With regard to the origination and termination of toll calls within the same LATA, Telstar shall comply with the terms of Order No. 93-462, Order Approving Stipulation and Agreement, in Docket Nos. 92-182-C, 92-183-C, and 92-200-C (June 3, 1993).
- 11. Telstar shall file surveillance reports on a calendar or fiscal year basis with the Commission as required by Order No. 88-178 in Docket No. 87-483-C. The proper form for these reports is indicated on Attachment A.
- 12. The Company shall, in compliance with Commission regulations, designate and maintain an authorized utility representative who is prepared to discuss, on a regulatory level, customer relations (complaint) matters, engineering operations, tests and repairs. In addition, the Company shall provide to the Commission in writing the name of the authorized representative to

be contacted in connection with general management duties as well as emergencies which occur during non-office hours. Telstar shall file the names, addresses and telephone numbers of these representatives with the Commission within thirty (30) days of receipt of this Order. The proper form for filing the regulatory contact information is indicated on Attachment B. Further, the Company shall promptly notify the Commission in writing if the representatives are replaced, and the Company is directed to comply with the Commission regulations unless waived by the Commission.

- 13. Telstar shall conduct its business and operations in accordance with Commission decisions and Orders, both past and future, including, but not limited to, any and all Commission decisions which may be rendered in Docket No. 96-018-C regarding local competition. Further, Telstar shall conduct its business and operations in accordance with all applicable statutes and Commission Rules and Regulations, unless specifically waived by the Commission.
- 14. The Stipulation filed by Telstar and the SCTC is approved by this Commission, is binding upon Telstar and the SCTC, and shall be implemented as set forth in the Stipulation. We therefore make no findings or conclusions regarding competition in the rural areas of South Carolina.

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15. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

Chairman

ATTEST:

entr Executive

(SEAL)

ANNUAL INFORMATION ON SOUTH CAROLINA OPERATIONS FOR INTEREXCHANGE COMPANIES AND AOS'S

COMF	PANY NAME		
	FEI NO.		
ADDF	RESS		
CITY	, STATE, ZIP CODE PHONE NUMBER		
(1)	SOUTH CAROLINA OPERATING REVENUES FOR THE 12 MONTHS ENDING DECEMBER 31 OR FISCAL YEAR ENDING		
(2)	SOUTH CAROLINA OPERATING EXPENSES FOR THE 12 MONTHS ENDING DECEMBER 31 OR FISCAL YEAR ENDING		
(3)	RATE BASE INVESTMENT IN SOUTH CAROLINA OPERATIONS* FOR 12 MONTHS ENDING DECEMBER 31 OR FISCAL YEAR ENDING		
*	THIS WOULD INCLUDE GROSS PLANT, ACCUMULATED DEPRECIATION, MATERIALS AND SUPPLIES, CASH WORKING CAPITAL, CONSTRUCTION WORK IN PROGRESS, ACCUMULATED DEFERRED INCOME TAX, CONTRIBUTIONS IN AID OF CONSTRUCTION AND CUSTOMER DEPOSITS.		
(4)	PARENT'S CAPITAL STRUCTURE* AT DECEMBER 31 OR FISCAL YEAR ENDING		
*	THIS WOULD INCLUDE ALL LONG TERM DEBT (NOT THE CURRENT PORTION PAYABLE), PREFERRED STOCK AND COMMON EQUITY.		
(5)	PARENT'S EMBEDDED COST PERCENTAGE (%) FOR LONG TERM DEBT AND EMBEDDED COST PERCENTAGE (%) FOR PREFERRED STOCK AT YEAR ENDING		
(6)	ALL DETAILS ON THE ALLOCATION METHOD USED TO DETERMINE THE AMOUNT OF EXPENSES ALLOCATED TO SOUTH CAROLINA OPERATIONS AS WELL AS METHOD OF ALLOCATION OF COMPANY'S RATE BASE INVESTMENT (SEE #3 ABOVE).		
SIGN	NATURE		
NAME	E (PLEASE TYPE OF PRINT)		
TITI	r. F .		

DOCKET NOS. 97-458-C & 97-425-C - ORDER NO. 98-127 FEBRUARY 20, 1998 ATTACHMENT B

INFORMATION OF THE AUTHORIZED UTILITY REPRESENTATIVES FOR INTEREXCHANGE, LOCAL AND AOS COMPANIES

PURSUANT TO SOUTH CAROLINA PUBLIC SERVICE COMMISSION REGULATION 103-612.2.4(b), each utility shall file and maintain with the Commission the name, title, address, and telephone number of the persons who should be contacted in connection with Customer Relations/Complaints.

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Company Name/DBA Name	
Business Address	
City, State, Zip Code	
Authorized Utility Representative	(Please Print or Type)
Authorized Utility Replesentative	
Telephone Number	Fax Number
E-Mail Address	
This form was completed by	Signature

If you have any questions, contact the Consumer Services Department at 803-737-5230